

BURGER KÜCHENMÖBEL



How Burger Küchenmöbel Transformed Delivery Logistics with Furnitour

Discover
MT95 Kambur Pro

For over a century, Burger Küchenmöbel GmbH has built a reputation for precision, reliability, and quality “Made in Germany” and as one of Germany’s top five kitchen furniture manufacturers, the company produces hundreds of kitchen components daily across its facilities in Burg near Magdeburg and Löhne.

But as production scaled, so did the complexity of delivering fully customized kitchens, each consisting of numerous individual parts that must arrive complete, undamaged, and on time. The company turned to Furnitour, an app developed by DataIdent, to gain insights into the whole process, from manufacturing to last-mile delivery to the customer. The app runs on the MT95 Kambur Pro and management is done through SureMDM by 42Gears.



Challenges

- Missing or misplaced items due to manual checks
- Limited visibility across the delivery process
- Difficulty documenting damages consistently
- Costly delays caused by incomplete deliveries



Results

- Dramatic reduction in missing parts and mix-ups
- Faster, more streamlined delivery processes with full transparency
- Fewer complaints and stronger quality assurance
- Improved communication and higher customer satisfaction
- Significant cost savings by avoiding repeat deliveries



Consideration Points and Features

- Powerful scan engine for package verification
- Real-time damage documentation
- Route management and returns processing
- Full delivery overview and tracking
- GPS-based route data and optional device tracking
- Simple, intuitive, paperless workflows



Burger Küchenmöbel transformed its logistics easily and created room for scaling their operations. Would you also like to remove costly blind spots from your workflow and business? [Get in touch](#) with us today.